

EST. *the* 2009

# HARROGATE

WEDDING LOUNGE

## SAFETY MEASURES AND PROCEDURES - COVID SECURE

1. Thankfully we are blessed with a lovely big space but we have reduced our appointment capacity to make sure everyone can effectively socially distance and to allow adequate time between appointments to thoroughly clean all appointment and common spaces.
2. All New Bridal Appointments now carry a booking fee of £25, fully refundable on the purchase of any gown from our collections.
3. The boutique will remain closed to the public and only those with a booked appointment will be allowed into the boutique. Please arrive at your appointment at the correct time as we will be unable to let parties in early at the moment.
4. Before and after every appointment the boutique, dresses and upholstery will be thoroughly sanitised and steamed.
5. At this time we are asking brides to limit their guests to 1 person in the boutique but as many as you like digitally, WiFi is available for your use.
6. On arrival to the boutique you will be greeted by your stylist with all social distancing measures in place, Upon entry to the boutique brides and guests will be asked to wash their hands. In addition there will be touch-less hand sanitising dispensers in every fitting suite for regular sanitising, and at the entrance to the boutique.
7. We will show you where to make yourself comfortable in your suite so don't worry. We will have a full discussion about what your ideas for your gown are before taking you through to our famous gown gallery where we can help you choose the gowns you wish to try.
8. Each bride and her guest will have their own private fitting suite and will have opportunity to browse our collections in privacy. Contact with other bridal parties will be very rare and in any such cases social distancing will always be possible.
9. In our fitting suites, our team will be wearing face coverings and we will have masks and gloves for you and your guest to use also. If you would like us to come in and dress you we will do so, from the back as quickly as possible before the big reveal to your guest.
10. If you have any questions or concerns please feel free to reach out to us. These guidelines are reviewed weekly in line with our full risk assessment and the government guidelines. As soon as we are able to safely relax any measures we will. We hope you can see we are doing all we can to provide a safe and calm environment in which to choose your dress and at the same time keep this special experience exactly that...